

## Presented by:

Fond du Lac Conflict Resolution Center

Winnebago Conflict Resolution Center

### Kim Cooper & Tom Hupf

Co-Executive Directors  
Resolution Center, Inc.

Kim and Tom bring over 20 years experience to court connected mediation and offer feedback to mediators to provide a superior level of service.

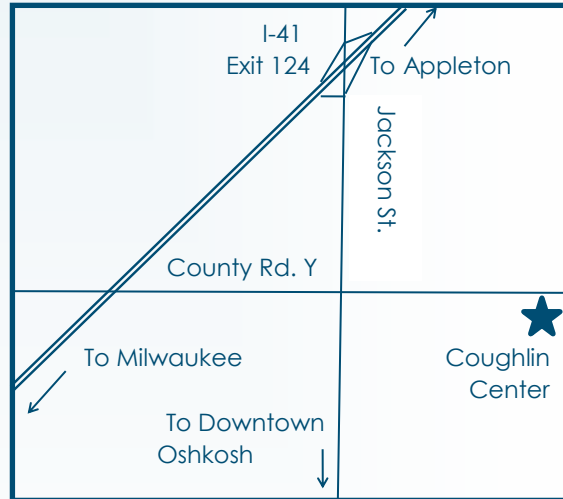
This training, formerly presented by Michael Rust, now a Circuit Court Commissioner, is the same curriculum that has been used for over twenty years to train people in the art of mediation skills. This training has been presented throughout the state of Wisconsin, from UW Madison to Judicare, to the Resolution Center. It has taught thousands of people, from all walks of life, the use of mediation skills for both personal and professional use.



## Training Location:

### James P. Coughlin Center

625 E. County Road Y  
(Adjacent to Winnebago County Park)  
Oshkosh, WI 54901



*Please note: Below is the mailing address for Resolution Center, Inc. This is not the location of the training.*

*(The location of the training is noted above.)*

Resolution Center, Inc.  
Winnebago County Courthouse  
415 Jackson St.  
Suite 417  
Oshkosh, WI 54901

Phone: 920.236.4925  
Fax: 920.236.1076  
E-mail: [info@mediationwrc.org](mailto:info@mediationwrc.org)

# Mediation Skills Training

## June 3 – 7, 2024

presented by:

Fond du Lac Conflict Resolution Center  
and  
Winnebago Conflict Resolution Center



# RESOLUTION CENTER, INC.

FINDING THE KEY  
TO CONSENSUS

**Add skills to your resume, to your job,  
and to your life**



Resolution Center is recognized by SHRM to offer Professional Development Credits (PDCs) for SHRM-CP® or SHRM-SCP®.



## Mediation Skills Training

June 3-7, 2024, 8:30am-4:30pm

James P. Coughlin Center  
Oshkosh, WI

**This is the training that set the standard for Wisconsin mediation trainings!**

(ACR-Wisconsin [fka: Wisconsin Association of Mediators]: Model for Basic Mediation Training)

More than 1,000 people have gone through this training by the WCRC over the past 25+ years with a 4.85 (out of 5) star rating!



Actual Trainee Testimonials:

*"I learned the necessary skills to conduct a quality mediation."*

*"By far, the best CLE I have ever taken!"*

*"I got everything I was expecting from the training and more."*



**Professional Use:** This training is especially valuable to anyone (business people, attorneys, HR, social workers, and more) who deals with clients, employees, and/or family conflicts and wants more tools for handling these conflicts. Resolution Center, Inc., is recognized by SHRM to offer Professional Development Credits (PDCs) for SHRM-CP® or SHRM-SCP®. The fee for these five days/forty hours of instruction is only \$925. (There is also an early-bird discount available if registered before May 3, 2024.) Also included is the opportunity to observe four hours of WCRC/FDLCRC mediations and to co-mediate another eight hours of actual mediations with experienced WCRC/FDLCRC mediators.

**Volunteers:** Volunteer opportunities are available! WCRC/FDLCRC will subsidize \$750 of the cost of your training if you agree to our volunteer terms and are approved by the Resolution Center's Board of Directors as a volunteer. Volunteers must commit to serving for a minimum of five hours a month for one year for WCRC on Thursday mornings and/or for FDLCRC on Monday mornings (approx. 3 days per month) for our small claims mediations. The training fee for volunteers is only \$175. (There is also an early-bird discount available if registered before May 3, 2024.)

Serving as a volunteer mediator for WCRC/FDLCRC presents a remarkable opportunity to give back on the front lines. WCRC/FDLCRC mediators work directly with disputants on over 750 cases annually from small claims to the largest civil actions, from conflicts regarding families to restraining orders, and more.

**Cancellation Policy:** If you must cancel your registration and do so at least one week prior to the start of the training, you will only be charged an administrative fee of \$75. If you are a confirmed registrant and cancel less than one week prior to the start of the training, we cannot provide a refund of your registration. Registrations are transferrable.

**For more information or to register online:**  
[www.mediationwrc.org](http://www.mediationwrc.org)

Return this panel to the Resolution Center or register online at :

[WWW.MEDIATIONWCRC.ORG](http://WWW.MEDIATIONWCRC.ORG)

### Registration Fee:

- Professional Use - \$925.00
- Volunteer - \$175.00\*

(\*Volunteer application must also be completed)

**\$75 Early Bird Discount for registrations prior to May 3, 2024!**

A 10% discount is available for organizations sending three or more registrants (Contact us for details)

Name \_\_\_\_\_

Profession \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

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